

## **Quality Statement - David Barber Occupational Health Ltd**

David Barber Occupational Health Ltd is committed to delivering high-quality, professional, and responsive occupational health services to organisations across the Midlands and nationwide. Our aim is to support employers in promoting health and wellbeing at work, reducing sickness absence, meeting statutory and regulatory requirements, and improving employee engagement and productivity.

Quality is central to everything we do. We strive to provide services that are safe, effective, evidence-based, and tailored to the individual needs of our clients and their employees.

We are committed to:

- Delivering occupational health services that meet relevant professional standards, legal requirements, and recognised best practice
- Maintaining confidentiality, impartiality, and clinical integrity in all aspects of our work
- Continually improving our services through regular audit, feedback, and review

We value our staff and subcontractors and recognise that a skilled, supported workforce is essential to delivering a high-quality service. We:

- Treat all staff with respect, dignity, and fairness
- Ensure all staff are appropriately trained, competent, and supported in their roles
- Promote a positive working environment that supports wellbeing, learning, and professional development

We ensure that:

- All clinical equipment is regularly maintained and calibrated to provide accurate and reliable health surveillance outcomes
- Our business processes, including administrative and financial systems, are reviewed regularly to ensure efficiency, accuracy, and consistency
- Records are maintained securely and in accordance with data protection and information governance requirements

This Quality Statement is fully supported by the leadership team and all staff within the organisation and underpins our commitment to continuous improvement and excellence in occupational health service delivery.

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